

## JOB DESCRIPTION – Technician

<b>Reference number</b>	PETECH
<b>Department</b>	Business Support
<b>Region</b>	Port Elizabeth
<b>Physical address</b>	49A Worracker Street, Newton Park, 6045
<b>Recruiter</b>	Andrew Jay
<b>Closing date</b>	2011/10/06

### MINIMUM REQUIREMENTS

- Post Matric, or equivalent
- 5 years experience in a PABX or LCR company
- Valid driver's license and own reliable transport
- Telecommunications / Industry certification
- Reticulation skills/experience
- Proven track record with relevant experience to fit requirements
- Computer literacy essential

### ADDITIONAL REQUIREMENTS

- High quality of service
- Excellent professional work standard
- Strong ability to work independently and manage time effectively
- Able to use initiative and be self-motivated
- Adherence to company quality control standards
- Excellent communication skills
- Excellent problem-solving and trouble-shooting skills
- Punctual and reliable
- Well-groomed
- Able to work within a team environment

### JOB DESCRIPTION

- Service Clients at all levels
- Pro-actively identify and solve problems
- Escalate identified problems and ensuring follow-up
- Ensure successful cutover and commissioning of analogue and digital sites
- Planning and administration of stock, daily workflow
- Completion and submitting all relevant documentation and information to Technical Co-ordinator
- Technical assistance to technical and sales staff when required

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