

**JOB DESCRIPTION – TECHNICIAN**

<b>Reference number</b>	CPTT- BSP20111102
<b>Department</b>	Business Support
<b>Region</b>	Cape Town
<b>Physical address</b>	Central Park Building, Black River Park, Fir Street, Observatory, Cape Town, 7925
<b>Recruiter</b>	Andrew Jay
<b>Closing date</b>	2011/11/09

**JOB DESCRIPTION**

- Service Clients at all levels
- Pro-actively identify and solve problems
- Escalate identified problems and ensuring follow-up
- Ensure successful cutover and commissioning of analogue and digital sites
- Planning and administration of stock, daily workflow
- Completion and submitting all relevant documentation and information to Technical Coordinator
- Technical assistance to technical and sales staff when required

**MINIMUM REQUIREMENTS**

- Post Matric, or equivalent
- 5 years experience in a PABX or LCR company
- Valid driver's license and own reliable transport
- Telecommunications / Industry certification
- Reticulation skills/experience
- Proven track record with relevant experience to fit requirements
- Computer literacy essential

**ADDITIONAL REQUIREMENTS**

- High quality of service
- Excellent professional work standard
- Strong ability to work independently and manage time effectively
- Able to use initiative and be self-motivated
- Adherence to company quality control standards
- Excellent communication skills
- Excellent problem-solving and trouble-shooting skills
- Punctual and reliable
- Well-groomed
- Able to work within a team environment

**An ECNS licensed, ISO 9001:2008 certified company.**

Directors: JC Herbst (CEO)(BCom BAcc CA(SA) CFA), MR Pillay (MD: Huge Business Support),  
 D Willis (MD: Huge Business Solutions)(Acting MD: Huge Business Partners)(BCom),  
 A de Moura, GC Sutherland.  
 Huge Telecom (Pty) Ltd, Reg No 1993/003902/07